

Transforming to a Truly Digital Organization

One of the largest financial group in Jamaica

Finacle's next-gen Core Banking platform enabled the bank to deliver rapid onboarding, flexible deposit setup, and personalized digital experiences, driving financial inclusion and enhancing customer engagement



Customizable Deposit Products — flexible durations, varied interest payout options, multi-currency support, and deposit-backed loans.



Tailored deposit products for all—individuals, corporates, children, seniors, low-income groups, high earners, and all saving needs



Digital-First Customer Experience— digital onboarding, instant account setup, and Tap-on-Phone merchant payments.



NCB Offers Jamaica's Only Pre-Approved Micro Loan

National Commercial Bank digitized the lending process end-to-end to serve its customers' needs for quick small and micro loans



Offers the country's only pre-approved digital microfinance loan in just four short steps



The solution is straight-through, paperless, branchless and facilitates 24/7 loan acceptance online



Highest Net Promoter Score among any of the NCB's digital solutions

