SUPPORT CONNECT KNOWLEDGE SERIES

Augment Your Problem-solving Capability

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Welcome to the Finacle Global Support fortnightly knowledge bulletin! We're here to offer solutions for common challenges, share valuable tips, provide knowledge bytes, and keep you updated. Each edition is meticulously curated to ensure we share best practices and known resolutions. In this issue, you'll find the following articles:

- **Significance of COMT Variable IGNORE_RCVD_DT_FOR_STK_INT**
- **User Password Setup - Password PIN Mailer/ Email Dispatch Option**

So, let's start reading!

Significance of COMT Variable IGNORE_RCVD_DT_FOR_STK_INT
Product: Finacle Core | Version: 10.x onwards

In Finacle, interest on stock statements can be charged for delayed submission of the stock statement (collateral) linked to an **ODA** or **CCA** account. This interest is calculated from the due date until the date the stock statement is received.

To avoid charging interest up to the receipt date and instead calculate it only until the day before the receipt date, you can use the **COMT** parameter **IGNORE_RCVD_DT_FOR_STK_INT**.

When this parameter is set to **1**, the system will exclude the receipt date from the penal interest calculation.

Example: If a stock statement is due on October 15th and received on October 18th, interest will typically be calculated from October 15th to 18th, inclusive. However, if it is required that the interest is to be calculated only from October 15th to 17th, excluding October 18th, then we can set the **IGNORE_RCVD_DT_FOR_STK_INT** parameter to 1.

User Password Setup - Password PIN Mailer/ Email Dispatch Option
Product: Finacle Online Banking | Version: FEBA 11.0.9 - 11.2.x

Password can be dispatched to the registered e-Mail ID of the user or print it on the pin mailer as per conventional method.

PRPM property **PASSWORD_ALERT_TRIGGER** will determine if **PIN** mailer is to be used or send directly in e-Mail.

When the Property value for **PASSWORD_ALERT_TRIGGER**

- Is set to 'N' then conventional way of printing the password on **PIN** mailer will be used during execution of - Password Print Batch.
- Is set to 'Y' then Finacle e-Banking application will check if the user's email ID is registered. If yes, then after setting the password an alert will be triggered to that mail ID. If the alert is a mandatory alert and the mode of distribution of alert is email then Finacle e-Banking will generate the password file in a password protected PDF format and will be pushed on a network path which is configured in **FBAReport.properties**.

Same will be picked up by Alert system for delivery and onus of delivery of the password will lie on Alert system. PDF file protection logic would differ from bank to bank; hence the infrastructure would be provided out of the box. Based on the customization requirement, user related information can be passed from the DB for PDF file encryption.

Note:

- *Bank can also opt for unprotected PDF file for sharing the password over the mail.*
- *If due to any technical glitch PDF is not generated then for those list of users, logs would be maintained and the password can be sent through regular pin mailer way.*
- *E-mail which is sent with password file as attachment will have the information as to how to open the PDF file.*

The revamped Finacle Support Center is now accessible through these URLs. Bookmark them for easy access and login!

- **Customer Access and Login:** https://support.finacle.com
- **Finacle Knowledge Center -** https://docs.finacle.com/en/signin

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