SUPPORT CONNECT KNOWLEDGE SERIES

Augment Your Problem-solving Capability

OCTOBER | EDITION 132

Welcome to the Finacle Global Support fortnightly knowledge bulletin! We're here to offer solutions for common challenges, share valuable tips, provide knowledge bytes, and keep you updated. Each edition is meticulously curated to ensure we share best practices and known resolutions. In this issue, you'll find the following articles:

- **Prenotification of Interest Rate Changes**

- **Configuration of User Login History Monitoring**

So, let's start reading!

Prenotification of Interest Rate Changes

Product: Finacle Core Banking | Version: 11.x

To keep customers informed about any changes in interest rates, it is essential to send a prior notice whenever the bank updates its rates, which allows customers to plan accordingly.

Finacle provides a **Pre-Notification** setup at the **Interest Version** level. Based on the configured number of days, the system will automatically send a notice to customers **X** days in advance whenever a new interest rate version is added.

If **Pre-Notification Required** is set to **Yes**, notices will be sent in the following scenarios:

1. Normal Interest Rate changes
2. Base Interest Rate changes, if the base interest table code is linked to normal interest rates
3. Both Normal and Base Interest Rate changes occurring on the same day

Pre-Notification fields are available at Base rates and Normal Rates menus, such as **ABIVS**, **AIVS,** etc.

Prenotification Required: When **No** is selected, Notice will not be sent as Prenotification is not applicable for this version of interest rate.

Prenotification Period for Interest Rate Change (Days): This field indicates the number of days before the start date of the interest rate change when notification needs to be sent. This will be enabled only when Prenotification Required is selected as **Yes**.

Batch Generate Interest Rate Change Notice: BGIRCAN is the menu option, which is used to generate a Notice to the customer for Interest Rate changes.

Configuration of User Login History Monitoring
Product: Finacle Online Banking | Version: 11.0.x, 11.2.x and DEH 11.5.x and above

Monitoring login attempts, both successful and failed, is a critical aspect of application security and auditing banking environments. Login history monitoring can be activated by configuring the following properties in the application:

- **IS_LOGIN_MONITORING_ENABLED:** This property specifically controls the monitoring of login attempts. It should also be set to '**Y**' to ensure login history is captured in the **LGIH** table.

Prerequisite: to activate login monitoring, ensure that the **IS_MONITORING_ENABLED** property is set to **'Y'**

Both parameters must be set to '**Y**' for the application to record login attempts in the **LGIH** table. The location of configuration settings for login history monitoring depends on the application version.

- In the **FEBA** versions, the properties are defined in the **MonitorConfig.xml** file, which is in the data folder of the working directory

- In **DEH** versions, these properties are configured in the **application.json** file, found within the **DEH** directory on the config server

The revamped Finacle Support Center is now accessible through these URLs. Bookmark them for easy access and login!

- **Customer Access and Login:** https://support.finacle.com

- **Finacle Knowledge Center -** https://docs.finacle.com/en/signin

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