

SUPPORT CONNECT KNOWLEDGE SERIES

Augment Your Problem-solving Capability

JANUARY | EDITION 138



Welcome to the Finacle Global Support fortnightly knowledge bulletin! We're here to offer solutions for common challenges, share valuable tips, provide knowledge bytes, and keep you updated. Each edition is meticulously curated to ensure we share best practices and known resolutions. In this issue, you'll find the following articles:

- **Exception Capture and Reporting**
- **FININFRA Audit Reports**

So, let's start reading!

Exception Capture and Reporting

Product: Finacle Core Banking | Version: Applicable to all versions

In Finacle exception codes are maintained in **HEXCDM**(10.x) or **MECE**(11.x) applicable for both Financial and Non-Financial transactions. Exceptions for financial **transactions** are captured by default and stored in the **PTE** table. For non-financial transactions, exception capture is controlled by the environment parameter **AUDIT_ALL_NFT_EXCP** and **SRGPM** parameter at **GCT** level "Log non-financial exception in Audit table (Y/N) as 'Y'

- When set to **Y**, non-financial exceptions are captured and stored in the **Audit (ADT)** table
- When set to **N**, non-financial exception capture is disabled

Batch Generate Exceptions Report:

Exception reports for both transaction types can be generated via **BGER** (11.x) or **HEXCPRPT** (10.x).

Batch Generate Exceptions Report BGER

▼ Search Criteria

<p>Report To * <input type="text" value="MANAGER"/></p>	<p>Set ID * <input type="text" value="0600"/></p>
<p>On/Off Set</p> <p> <input type="radio"/> Off a SOL ID <input type="radio"/> On a SOL ID <input checked="" type="radio"/> By SOL ID </p>	<p>Exception Type</p> <p> <input checked="" type="radio"/> Financial <input type="radio"/> Non Financial </p>
<p>Exception Code</p> <p>From <input type="text"/> to <input type="text"/></p>	
<p>Date RANGE PERIOD</p> <p> <input type="text" value="01-01-2022"/> to <input type="text" value="20-10-2025"/> </p>	
<p>Authorizer ID <input type="text"/></p>	<p>Enterer ID <input type="text"/></p>
<p>Approver ID <input type="text"/></p>	<p>General Ledger Subhead Code <input type="text"/></p>
<p>Scheme Code <input type="text"/></p>	<p>A/c. Label <input type="text"/></p>
<p>MRT File Name * <input type="text" value="excp.mrt"/></p>	

In the menu field "On/Off a set", select one of the following.

- **Of a SOL ID:** System will pick records from **ADT** for table_name 'EXT' which got inserted during exception raised of the SOL ID where exception raised or whose **ADT.INIT_SOL_ID = SST.SOL_ID** and **AUDIT_SOL_ID != INIT_SOL_ID**
- **On a SOL ID:** System will pick records from **ADT** for the exception raise on the SOL ID where exception raised or whose **ADT.AUDIT_SOL_ID=SST.SOL_ID** and **AUDIT_SOL_ID != INIT_SOL_ID**
- **By a SOL ID:** System will pick records from **ADT** for the exception raised by the SOL ID where exception raised or whose **ADT.INIT_SOL_ID = SST.SOL_ID**

FININFRA Audit Reports

Product: FININFRA | Version: 10.2.25 and above

FININFRA application provides the facility to generate **Audit Reports** and **User Activity Reports**, enabling administrators to track user operations effectively

Generate Audit Report:

This option allows users to view or generate reports related to user and URM admin activities.

It includes details such as:

- Login date and time
- Logged-in user or modified user
- Client IP address used for login
- Data modification details

Audit information can be viewed on screen or exported in CSV format.

Configuration Editor | License | Reporting Infrastructure | SSO Administration | Signature Verification System | User Role Management Skip To Content

Generate Audit Report

Event ID: Login | Entered By: INFY03
 From Date: 19-01-2024 | To Date: 19-01-2024
 Time Zone: GMT

Go Clear

Event ID	Entered By	Entered Date and Time	Client IP	Audit Data
Login	INFY03	19-01-2024, 05:57:14	10.244.4.0	View
Login	INFY03	19-01-2024, 06:17:51	10.244.4.0	View
Login	INFY03	19-01-2024, 06:19:38	10.244.4.0	View
Login	INFY03	19-01-2024, 06:33:03	10.244.4.0	View
Login	INFY03	19-01-2024, 07:15:54	10.244.4.0	View
Login	INFY03	19-01-2024, 09:47:58	10.244.4.0	View

Export To CSV | Print | Cancel

Generate User Report:

This option allows users to view or generate activity reports based on Role ID.

The report includes:

- User ID and Name
- Login time window
- Password expiry date
- Maximum inactive days
- Disabled from/to date (if applicable)
- Default time zone

Reports can be printed or exported to CSV format.

Configuration Editor | License | Reporting Infrastructure | SSO Administration | Signature Verification System | User Role Management Skip To Content

Generate User Report

Role ID: SYS_ADMIN | User Status: Active

Go Clear

User ID	Home Bank ID	Role ID	Disabled From	Login Time Low	Password Expiry Date
User Name	Default Time Zone	Max. A/c. Inactive Days	Disabled Till	Login Time High	A/c. Expiry Date
DIVYA1	01	01-SYS_ADMIN		00:00:01	01-01-2051
DIVYASHREE	GMT	999		23:59:59	31-08-2025
FIVUSR	01	01-SYS_ADMIN	01-01-2050	00:00:00	01-01-2051
FIVUSR	GMT	15	01-01-2051	23:59:59	31-01-2099
INFY001	01	01-SYS_ADMIN	01-01-2050	00:00:00	01-01-2051
INFY001	GMT	15	01-01-2051	23:59:59	11-01-2001
INFY01	01	01-SYS_ADMIN	01-01-2050	00:00:00	01-01-2051
TEST	GMT	15	01-01-2051	23:59:59	31-01-2099
INFY03	01	01-SYS_ADMIN	01-01-2050	00:00:00	01-01-2051
TEST03	GMT	15	01-01-2051	23:59:59	31-01-2099

Export To CSV | Print | Cancel

Note: For versions earlier than 10.2.25, a similar Audit Report feature is available under **SSO Administration**

The revamped Finacle Support Center is now accessible through these URLs. Bookmark them for easy access and login!

- **Customer Access and Login:** <https://support.finacle.com>
- **Finacle Knowledge Center:** <https://docs.finacle.com/en/signin>

What would like to learn about?

Write to us:
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