

SUPPORT CONNECT KNOWLEDGE SERIES

Augment Your Problem-solving Capability

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Welcome to the Finacle Global Support fortnightly knowledge bulletin! We're here to offer solutions for common challenges, share valuable tips, provide knowledge bytes, and keep you updated. Each edition is meticulously curated to ensure we share best practices and known resolutions. In this issue, you will find the following articles:

- **Controlled Retrieval of Older Records in Batch Processing**
- **Loan Account Status in HLNGI Menu**

So, let's start reading!

Controlled Retrieval of Older Records in Batch Processing

Product: Finacle Payments | Version: 11.9

To improve system performance and optimize batch execution, an enhancement has been introduced for the following batch processes:

- Customer Processing (**BICRP**)
- Settlement Processing (**BISTP**)
- Accept Response Generation for Inbound Payment Orders (**BGAR**)

What is Changing?

These batches provide an "**Include Older Records**" option, which allows users to process records created prior to the current Business Operating Day (BOD). The batch logic retrieved all older records, irrespective of how far back they were created. In environments with large data volumes, this resulted in heavy queries and noticeable performance degradation. To address this, a new configuration parameter has been introduced:

COMT – PY_MAX_NO_OF_OLDER_DAYS - This parameter allows banks to define a maximum look-back period (in days) for retrieving older records when **Include Older Records** option is selected.

How It Works

With this enhancement in place, the batch processing logic becomes more selective and performance-efficient: When **Include Older Records** is enabled for **BICRP**, **BISTP**, or **BGAR**, only records created within the configured number of past days are fetched. This significantly reduces unnecessary data scans and improves batch execution times.

Behavior Scenarios

COMT = 0

Existing behavior remains unchanged. The batch retrieves all older records without any date restriction.

COMT > 0

The batch retrieves older records only within the specified number of past days.

Example: If **COMT = 4**, only records created within the last 4 days from BOD are selected.

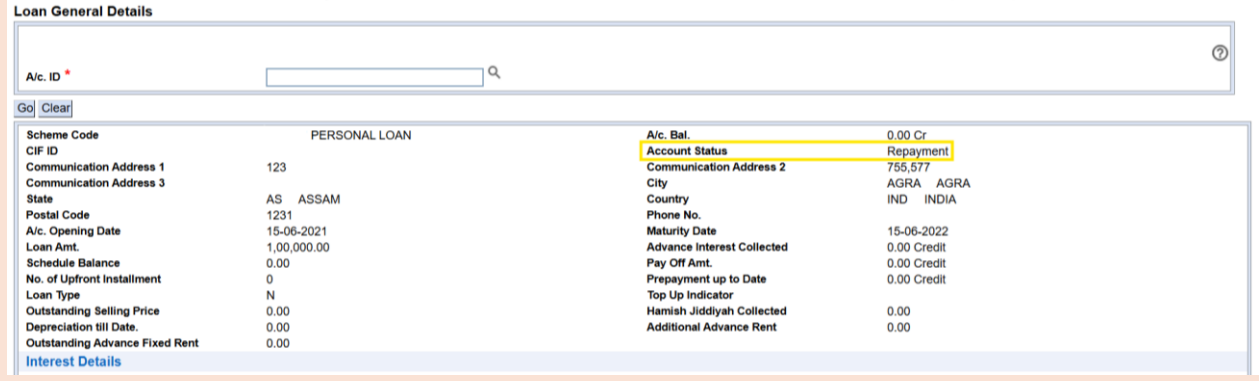
Loan Account Status in HLNGI Menu Product: Finacle Core Banking | Version: 10.2.25

A loan account through its entire lifecycle can have different statuses like **Closed**, **Cancelled**, **Charge Off** and so on. A new enhancement has been provided in **version 10.2.25** to indicate the Loan status in **HLNGI** menu for Retail Loans (LAA scheme type). The Loan statuses that are applicable are:

- Closed
- Cancelled
- Charge Off
- Paid off
- Repossession
- Past Due
- Repayment

To elaborate:

- If account is Paid off and not yet closed, then status would be **Paid off**
- If account is charged off and closed, then status would be **Closed**
- If account does not have any of the above 6 statuses, then it would be displayed as **Repayment**



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- **Customer Access and Login:** <https://support.finacle.com>
- **Finacle Knowledge Center:** <https://docs.finacle.com/en/signin>

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