Infosys | Finacle

SUPPORT CONNECT KNOWLEDGE SERIES

Augment Your Problem-solving Capability

June | Edition 101

Finacle Global Support brings you this fortnightly knowledge bulletin to provide you with solutions to commonly faced problems, valuable tips, knowledge bytes, and new updates. Every edition is put together with utmost diligence to ensure that best practices and known resolutions are shared. In this edition, you will find the following articles:

- **Process of Updating License in FAS Application**
- **A Brief About Access Control – Part 4**
- **Troubleshoot Queries with Finacle Support Center!**
- **New PSP Release Notes Added to FSC**

So, let's start reading!

Process of Updating License in FAS Application

Product: Finacle Alerts Version: 10.5.x

FAS License is mandatory to host the application. This license has a defined end date, number of users who can register for Alerts, and the number of Alerts that can be registered by each user.

A revised license needs to be procured in case of the following scenarios:

- If the license period expires
- If the production alert user count exceeds the licensed value
- If the number of alerts registered to each user has exceeded

Steps for Updating FAS License:

1. The updated **enclic.dat** file and **ALST** DB scripts are generated and shared with the bank
2. The bank team must execute the DB scripts to insert the new license record into the **ALST** table which has the encrypted details of the updated license
3. The old **enclic.dat** file from folder**./<FINACLE_INSTALL_ID>/LIC** must be backed up, and the latest **enclic.dat** file with new expiry details must be replaced in the **LIC** folder. The same can also be achieved through the **FDMplus** tool to update the enclic.dat file in the LIC folder.
4. Restart the **FAS** application server and **FAS** batches to fetch the latest license data

Note:

- Check whether there is a space in the encrypted value of the shared license, if any space is present in the encrypted value, then the space must be removed before executing the shared **ALST** insert query
- The **enclic.dat** file is used at SSO/ FININFRA to validate the expiry of the FAS license to login admin application

A Brief About Access Control – Part 4

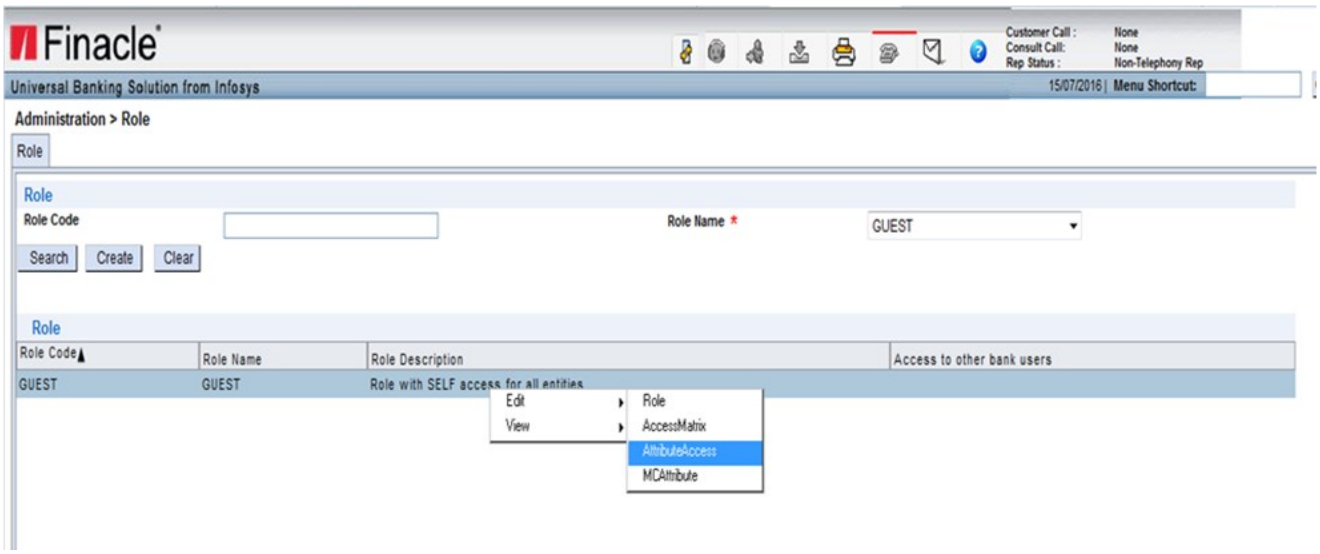
Product: Finacle CRM Version: 10.x

This is a continuation of the series on **Access Control** published in the [previous edition](). This article will cover Attribute level Access Control.

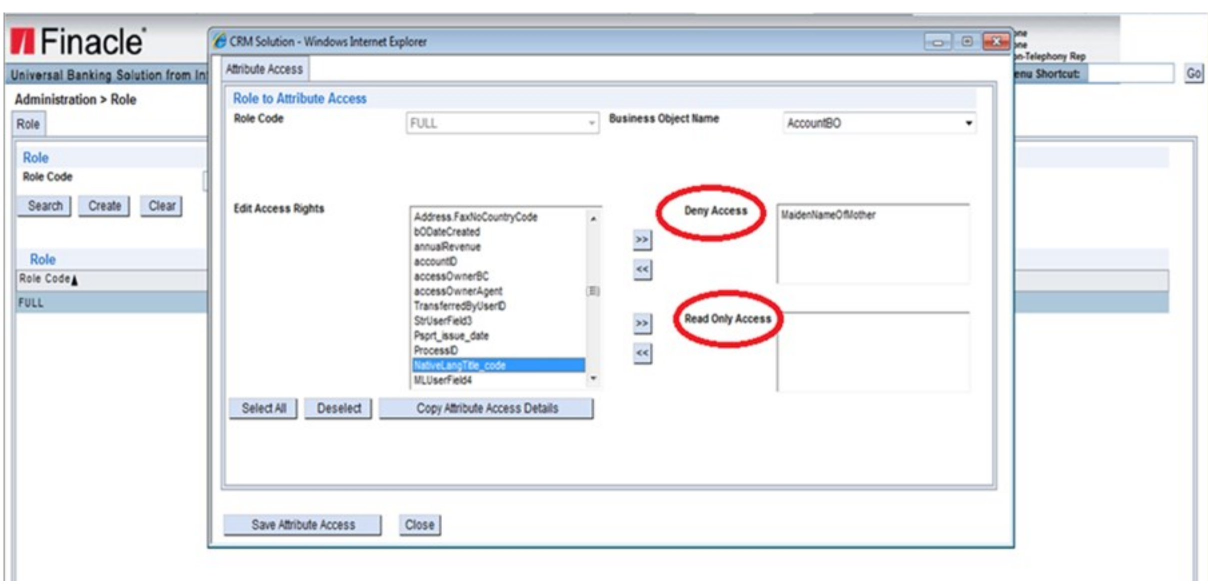
- Attribute access can be read only or deny
- For denied access, Attribute will be masked on the screen

- For read-only access, Attribute will be disabled on the screen

- The role assigned to a user determines the access to the attributes
- When the user accesses a screen, the role and corresponding Attribute Access setup will be validated and the same will be applied to the UI
- Attribute Access Control will be validated only for a Normal User. Admin User has full access
- Attribute Access Control can be provided as below:
  - Navigation: **Administration → Role**
  - Select the **Role** from the **Role Name** dropdown, right click and select **Edit → AttributeAccess**

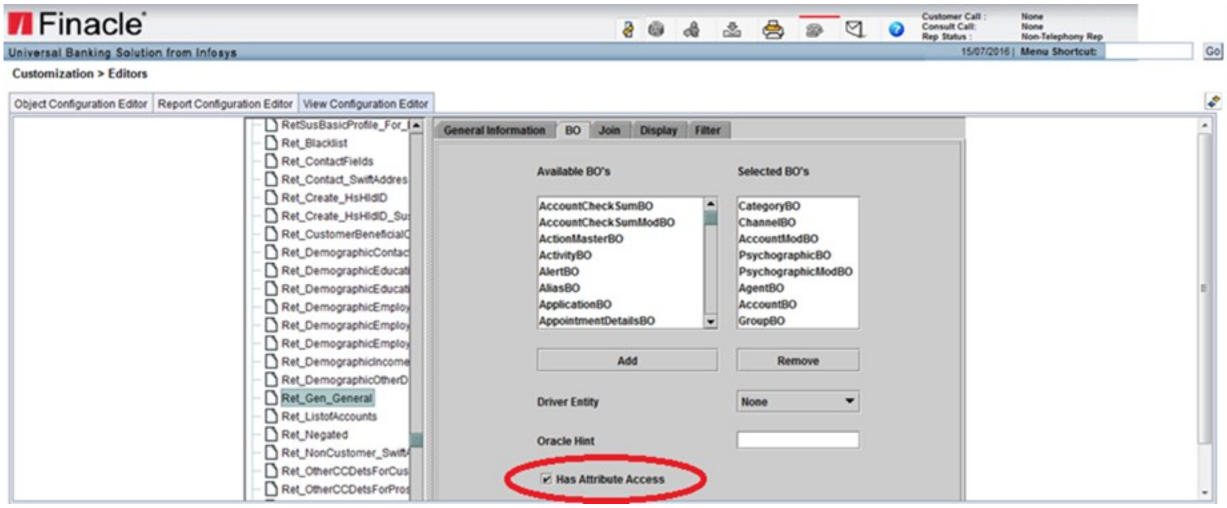


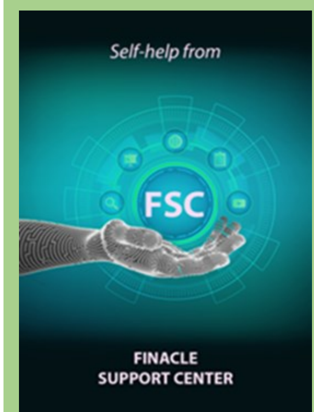
Select the **Business Object Name** (**BO**) to be masked/ disabled for a particular role. If the attribute selected needs to be **masked** then it has to be moved to the **Deny Access** box and if the attribute needs to be **disabled** then it has to be moved to the **Read Only Access** box.



Navigation: **Customization → Editors**

Click on the **View Configuration Editor,** select the corresponding view, click on **BO Tab,** and select the **Has Attribute Access** check box to enable **Attribute Access**. Save the changes and deploy the **View**.





Troubleshoot Queries with the Finacle Support Center!

How to Activate an Account from Inactive to ACTIVE Status Automatically

Product: Finacle Core Banking Version: 10.2.x

In Finacle, when there are no customer-induced transactions in the account for a prolonged period (configurable by the bank at the scheme code level), the account can be marked as an 'Inactive Account'. Once the account is marked as Inactive, further if there are no customer-induced transactions during bank bank-defined period, the account status can be moved from 'Inactive' to 'Dormant' which is an existing feature in Finacle.

Click here to read the full Troubleshooting Document on FSC!

New PSP Release Notes Added to FSC

The Product Service Pack (PSP) release notes contain Product-wise consolidated notes, Menu Mapping Sheets, and ReadMe Word documents for patches and bug fixes for select versions of Finacle.

Finacle Support Center has now updated this resource with new release notes for the following versions:

Finacle Version	PSP Version
10.2.18	PSP29

Do you have the most useful Finacle URLs handy? Bookmark these Finacle links:

- **Finacle Support Center:** https://support.finacle.com/
- **Finacle Knowledge Center:** https://docs.finacle.com/en/signin
- **TechOnline:** https://interface.infosys.com/TechonlineV2/base/globallogin

What would like to learn about?

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