

FINACLE SUPPORT CONNECT

Knowledge Series

April 2022 | Volume 49

Finacle Support brings you this fortnightly knowledge bulletin to augment your problem-solving capability. There is more to it. Every edition is put together with utmost diligence to ensure that best practices and known resolutions are shared. In this edition, you will find the following articles:

- **Addition of Channel Id for FI Transactions**
- **Audit Functionality In SSO Level Change**
- **Support Connect Reaches 50! – We Want to Hear From You**
- **Sharpen Your Finacle Knowledge with the Menu Lexicon on FSC!**
- **What's New in FSC?**
- **EOY – FY Webinar now Live on FSC**

So, let's start reading!

Addition of Channel Id for FI Transactions

This article will help external channels successfully pass the originating source of FI transactions into the corresponding Channel Ids tag `<ChannelId></ChannelId>` of the Request XML. Usually, only two values, COR and CRM are supported by the product inside these tags. It would require additional set-up to pass any other valid Channel Ids under these tags.

This additional set-up has been mentioned below:

1. Define the Channel Id in the **HRRCDM** menu/ **RCT** table
2. Add the Channel details in **HIINM** menu. The corresponding backend table is **FIMASTER.INTERFACE_NODE**. For e.g. BWY – BWAY channel



Restart the **WAS** services for the changes to take effect.

Note: The addition of Channel Id for FI Transactions is for validating the Channel Id before the Transaction Processing is done.

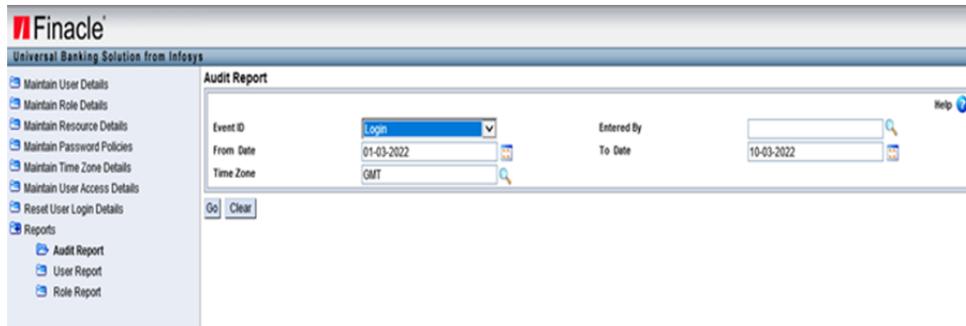
Audit Functionality in SSO Level Change

Product: Finacle Core Banking **Version: 10.x onwards**

As part of Admin responsibilities, the SSO administrator performs tasks in the SSO level like User Creation, User management, application role maintenance, etc. The SSO Audit report is a snapshot of the functions performed by the administrator on these tasks.

These are the steps to view an audit report:

1. Click Audit Report sub-menu in the **SSOAdmin** menu section. The Audit Report criteria page contains these fields:

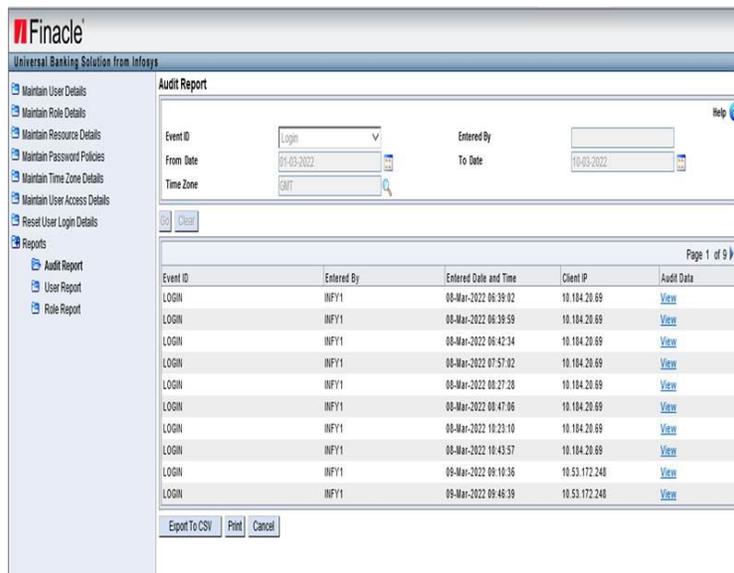


2. Select an event for which the report must be generated in **Event ID**
3. Type the name of the user whose actions must be monitored in **Entered By**
4. Select the date range for which the report must be generated in the **From Date** and **To Date** fields

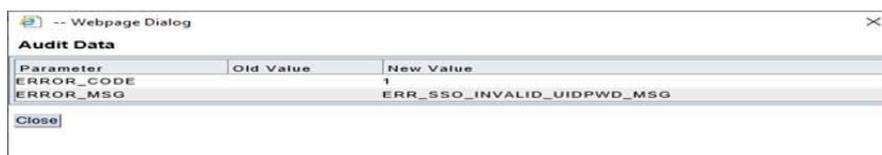
Note: Relevant data for the fields **Entered By** or **From Date - To Date** is mandatory for generating the report

5. Click Go

All audit records corresponding to the filter criteria are displayed. The System also lists the client IP used by the user to log into the application. Bank can extract the audit details in CSV format. The table which stores the SSO audit data is called **SSOADM.SSO_AUDIT_TBL** and is stored in the **SSOADM** schema.



The details of the audited data displayed on a screen can be invoked by clicking the **View** link



Support Connect Reaches 50! – We Want to Hear from You

For the last 49 editions, we have shared carefully curated best practices, hand-picked solutions to problems, and knowledge bits that help build your capabilities. As we reach this 50th milestone, we want to hear your thoughts on the Newsletter.

[Click Here](#) to take this short survey and share your valuable suggestions by 15th May 2022.



Sharpen Your Finacle Knowledge with the Menu Lexicon on FSC!

The Menu Lexicon in the Knowledge Base section of **Finacle Support Center** contains an exhaustive list of **menus** and their descriptions to help you become an expert on Finacle. You can filter the menus based on the Finacle product or version and even find out what Menus are used in specific modules

[Visit FSC](#) today to learn more about this feature and check out other knowledge artifacts and resources!

What's New in FSC?

950+ new incident resolutions have been added to the FSC portal.

EOY-FY Webinar now Live on FSC

The recording of the EOY- FY 2021-2022: Best Practices webinar and supporting presentation are now available on **Finacle Support Center**.

[Click Here](#) to check out these artifacts!

Do you have the most useful Finacle URLs handy? Bookmark these Finacle links:

- **Finacle Support Center:** <https://support.finacle.com/>
- **Finacle Knowledge Center:** <https://content.finacle.com>
- **TechOnline:** <https://interface.infosys.com/TechonlineV2/base/globallogin>

Hope you like this edition. Is there anything that you'd like to see in the forthcoming series? We'd love to hear from you! Write to us at finaclesupport@edgeverve.com