



Finacle Support brings you this fortnightly knowledge bulletin to augment your problem-solving capability. Every edition is put together with utmost diligence to ensure that best practices and known resolutions are shared. In this edition, you will find the following articles:

- [Sequence Exhaustion Leads to Failure in Finacle UBS](#)
- [Corporate Administrator Functionality – Part 2](#)
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- [Financial Year - End Processing Webinar on FSC – A Refresher](#)

So, let's start reading!

Sequence Exhaustion Leads to Failure in Finacle UBS

Product: Finacle Core Banking Version: 10.2.18 and above

Sequences are used in various Finacle modules for maintaining unique table records. In case of sequences getting exhausted, there can be abrupt failures observed leading to loss of functionality. The issue is observed with the sequence reaching 100% of the cycle and it cannot be recycled as it is the primary key of the tables.

The most common sequences like charge collection and standing instruction have been parameterized in version 10.2.18 with **COMT**. The parameter is expected to be a two-character string. In the event of not setting any of the below **COMT** parameter values, the system will continue to append the **DC ALIAS** as a prefix in the sequence by default.

The details are given below:

- If the parameter **USE_DCALIAS_FOR_SI_NUM** is set as required **ALIAS**, then the system will prefix the **CUSTOM DC ALIAS** set in the **COMT** menu in the sequence generated for **SI SRL NUM** entry in **SIH** table
- **EXCLUDE_DCALIAS_IN_CXL** is an environment variable that when set to **Y** will not append any **ALIAS** to the sequence generated for **CXL SRL NUM** entry in the **CXL** table. This is the first check made for **CXL** sequence generation
- If the parameter **USE_DCALIAS_FOR_CXL_SEQ** is set as required **ALIAS**, the system will prefix the **CUSTOM DC ALIAS** set in the **COMT** menu in the sequence generated for **CXL SRL NUM** entry in the **CXL** table. This will be the second check for **CXL** sequence generation
- If the parameter **USE_DCALIAS_FOR_NMA_B2K_ID** is set as required **ALIAS**, then the system will prefix the **CUSTOM DC ALIAS** set in the **COMT** menu in the sequence generated for **ADDR B2K ID** entry in the **NMA** table

Corporate Administrator Functionality – Part 2

Product: Finacle Online Banking Version: 11.x

This article is the continuation of the [article in the previous edition](#).

The menu profile mapped to the Access Scheme "**Large corporate Admin**" is different for different channels. **CUSER_SB** menu profile is mapped for Internet Banking and Open Banking. **LCUSER** is mapped for Mobile Banking. To view the menus linked to the menu profile **CUSER_SB** for the Access Scheme.

- Navigate to **Channel Administration** → **Channel Rule Maintenance** → **Menu Profiles**
- Search for the above menu profile **CUSER_SB**
- Click "**Link or Delink Menus**" button. This will show the various menu options linked to the profile
- Search by selecting "**Is Part of Menu Tree**" as "**Yes**". This will show all the menus attached to the menu profile
- The corporate admin can link or de-link menu options from the profile. On linking a menu option, it will be part of the menu tree. The field **is_part_of_menu_tree** in **VMNP** table will be updated with **Y**
- On de-linking the menu option, the menu option will be removed from the menu tree by updating the field **is_part_of_menu_tree** in the **VMNP** table to **N**

Another way of linking/de-linking menus is downloading the existing menu profile and making changes to add or remove menu options from the file and uploading the updated file.

- Navigate to **Channel Administration → Channel Rule Maintenance → Menu Profiles**
- Search for above menu profile **CUSER_SB**
- Click button **Update**
- Click button **“Download Menu Option”** to download the menus linked to this profile as **CSV** file
- Add or remove the menu in **CSV** file as per requirement
- Upload the updated file under **“File to be uploaded (Only .csv file)”** and click **Continue** to update the menu options of the menu profile

Menu Profile Code:	CUSER_SB		
File to be uploaded(Only .csv file)*	<input type="text" value="Upload a file"/>	<input type="button" value="BROWSE"/>	
History			
Created By:	setup		
Created On:	20/11/18 11:07:46 PM GMT		
Modified By:	setup		
Modified On:	20/11/18 11:07:46 PM GMT		
Menu Options List			Displaying 1 - 10 of 1047 results
Sl.No.	Menu ID	Menu Description	Delete Status
1	3CCTXN	View Completed Transactions*	No
2	3CITXN	View Incomplete Transactions*	No
3	3CSTXN	View Scheduled Transactions*	No
4	3CVRXN	View Recurring Instructions*	No
5	3CVTXN	View All Transactions*	No
6	AAD	Operative Accounts - Apply for a Debit Card	No
7	AADC	Approve amend documentary credit	No
8	AADCA	Approve amend documentary credit accept	No
9	AADCR	Apply Debit Card Request - Corporate	No
10	AADCRR	Approve amend documentary credit reject request	No
Page 1 of 105			Go to Page: <input type="text"/> <input type="button" value="Go"/>
<input type="button" value="Download Menu Options"/> <input type="button" value="Continue"/> <input type="button" value="Reset"/> <input type="button" value="Back"/>			



Troubleshoot Queries with Finacle Support Center! Android Permissions for Finacle Mobile banking

Product: Finacle Mobile Banking Version: 11.x

This document provides information about downloading the MB App, which requests an excessive number of permissions before bringing up the sign-up and login screens. This application needs all those permissions to function.

[Click here](#) to read the full Troubleshooting Document on FSC!

Financial Year - End Processing Webinar on FSC – A Refresher

As the financial year-end approaches, you can reuse this readily available knowledge resource on Year-End Process – Best Practices on FSC. It provides insights into all the processes that need to be followed in Pre-book closure and Post-book closure activities along with best practices for smooth yearend processing. Watch the recording of this session [here](#)

Do you have the most useful Finacle URLs handy? Bookmark these Finacle links:

- **Finacle Support Center:** <https://support.finacle.com/>
- **Finacle Knowledge Center:** <https://content.finacle.com>
- **TechOnline:** <https://interface.infosys.com/TechonlineV2/base/globallogin>

Hope you like this edition. Is there anything that you'd like to see in the forthcoming series? We'd love to hear from you! Write to us at finaclesupport@edgeverve.com



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